

# ISO 9001 Internal Auditor for Healthcare *(Plexus International)*

This course is designed for both new auditors and those looking to sharpen their current auditing skills. Participants will acquire the necessary skills to become a leader in preparing and conducting 1st and 2nd party audits through interactive methods and avoiding lecture-based learning.

***Length:*** 3 days

***Prerequisites:*** None

## ***Learning Objectives:***

- Perform audits based on the ISO 19011 Standard
- Demonstrate an understanding of the ISO9001 Standard and the Process Approach
- Form an audit team
- Conduct an audit meeting
- Determine needed documentation and organize according to the standard
- Classify, record, and resolve non-conformities
- Implement preventive measures to avoid future non-conformities

## ***Who should attend:***

- Any member of an ISO 9001 implementation team
- New internal auditors and experienced auditors that have not attended training in over three years
- Representatives from key functional groups involved in an organization's quality management system

## ***Agenda:***

### Day 1

- Introduction
- Review Student Requirements
- Review Course Agenda
- Review Written Examination and Continual Evaluation Information
- Understanding ISO 9001 from a healthcare perspective

## Day 2

- Understanding ISO 9001 from a healthcare perspective
- Linkages to Quality Management Principles
- Auditing Skills

## Day 3

- Auditing Skills
- Auditing Application
- Written Examination (optional)